

Gosforth Close
Lower, Earley
Reading Berks
RG6

Mr A Smith
Academy Windows and Conservatories Limited
20-22 Richfield Avenue
Reading
Berks
RG1 8EQ

Dear Mr Smith

25th April 2006

Re: Mr & Mrs Pattenden, Gosforth Close, Lower Earley

We just thought we'd drop you a quick line to let you know how delighted we are with the work your builders and fitters have carried out to our house, i.e. replacing the windows and erecting a conservatory.

We are very pleased with the quality of the workmanship carried out by your men, namely Sean and Mick who built the base for the conservatory and Derek and Nick, known as "the Nobby Brothers" who fitted the windows. They were also very friendly and easy to get on with. The boys who finished off the conservatory were so quick, we didn't get a chance to find out their names. Although there were a couple of snagging matters, we are extremely pleased with the conservatory.

Overall the quality of materials and workmanship have been first class. We will have no hesitation in recommending your company to friends and other acquaintances.

Thanks once again for a first class job.

Yours sincerely

JOHN & LINDA PATTENDEN.